

Carplay/Android Auto 2-in-1 Wireless Adapter

Instruction manual

Please read this manual carefully before use and we recommend keeping it for future reference.

Compatibility

Supported Device

1. Only overseas Android phones are supported
2. Supports iPhone 6 and later iPhone models.
3. The iPhone system version needs to be iOS 10 and above.
4. **[IMPORTANT]** Only for cars with wired Apple CarPlay.

How to find out if a car has Apple CarPlay?

Method 1: Plug your iPhone into the main USB port of the car. If the car has an Apple CarPlay function, the app will pop up on the screen requesting permission on your phone.

Method 2: If there is a CarPlay icon in the car stereo menu, that your car has built-in Apple CarPlay.

Method 3: Contact your car dealer for help.

Check out this website for supported car models:
<https://www.apple.com/ios/carplay/available-models/>



HOW TO USE

Setup Step

1. Start the car and wait for the car head unit system to be loaded.
2. Connect the wireless Carplay/Android Auto dongle to your vehicle's USB or USB C port. Note if your car has several ports, please be sure to plug the dongle into the port that is for wired Carplay/Android Auto.
3. Turn on your iPhone's WiFi, then the adapter "Smart BOX -xxxx" will appear in the list. Please do not connect to it or to any other WiFi list at this time, just keep Wi-Fi on and not be occupied.
4. Turn on the Bluetooth, search for the adapter "Smart BOX -xxxx ", then click it to pair. After a few seconds, the phone will prompt "Use Carplay/Android Auto", click the prompt and wait for 5-15 seconds to connect successfully.
5. After the first pairing, the wireless Carplay/Android Auto dongle will automatically reconnect to your Phone when you use it again (please make sure the phone's WiFi and Bluetooth are turned on).In some cars, you may need to choose the option of "Start automatically" in the Carplay/Android Auto settings to activate this function.

Note

1. The dongle can be paired with multiple iPhones, but it can't connect with them at the

same time. Before pairing to a new Phone, please disconnect the WiFi and Bluetooth of the currently connected phone.

2. By default, the system will connect back to the last used Android Phone. If the Phone to be used this time is not the last used Phone, you need to manually set up the connection.

ADDITIONAL INFORMATION

Working Principle

- The wireless Carplay/Android Auto adapter uses Bluetooth to establish a pairing between the phone and the vehicle, then switches to using WiFi to maintain the wireless connection.
- After the Bluetooth pairing is successful, the phone WiFi will automatically connect to the dongle's WiFi, and then disconnect the Bluetooth connection by default.

Based on the working principle of the dongle, please pay attention to the following:

1. When enjoying the wireless Carplay/Android Auto function, the phone's WiFi will be occupied by the dongle, other WiFi cannot be used during this period. If there is a conflict between other WiFi and the dongle's WiFi, you may need to manually disconnect the connection of other WiFi to keep the wireless CarPlay use.
2. The auto-connection function of the dongle requires you to keep the WiFi and Bluetooth of

the mobile phone available. In addition, please set the WiFi network of the dongle to "Auto-Join":

- A. Settings > WLAN > Ask to Join Networks: select "Notify";
- B. Settings > WLAN > Click the "i" symbol on the far right of "Smart BOX -xxxx"> Turn on "Auto-Join".
3. The dongle will disconnect the Bluetooth connection with your phone after pairing. If the phone's Bluetooth connects to other devices at this time, it may cause Carplay/Android Auto mic input or sound playing to be unavailable. You may need to manually disconnect your phone from the other Bluetooth or switch off the Bluetooth directly to fix it.

(Bluetooth plays a pairing role in the work of the dongle. When the pairing is completed, it only needs WiFi to keep working, so it doesn't matter

to turn off Bluetooth. But when you use it next time, you still need to turn on the phone's Bluetooth, so that the dongle can be automatically paired and connected.)

PACKAGE INCLUDED

- 1 x Wireless Carplay/Android Auto Adapter
- 1 x USB to USB C Adapter
- 1 x User Manual

ONLINE FIRMWARE UPGRADE

Premise

1. If the dongle works properly, it means the current version is suitable for your car. It is not recommended to update the firmware in this case to avoid any problems.
2. Only try this solution when the problem you encountered cannot be resolved by the solutions in the "FQA" list.
3. If problems occur after the upgrade, please "Restore factory settings".

Upgrade Steps / Enter the Settings Interface

1. Power up the adapter, it is recommended to use the charging-only port.
2. Connect the dongle's wifi, the password is "12345678".
3. Open Safari and enter "192.168.18.9", then tap "Update".
4. On the same page, you could also fill in the car make, model years, and issue details, next tap "Submit" to report the issue. Our engineers will document your problem and research possible solutions.
5. After the upgrade is complete, please restart the phone once before using the dongle.

***If the update fails, please try the following:**

- A. Turn off your phone's Bluetooth;
- B. Enter the phone's WLAN settings and forget the network of the dongle;
- C. Research and re-connect the "Smart BOX -xxxx" in the phone's wifi list.
- D. Try to update again on "192.168.18.9",

***If your problem is not finally resolved, please contact us for a refund (no return required).**

FQAS & TROUBLESHOOTING

1. What is the password to connect to WiFi?

What we need to connect is Bluetooth, not WiFi. No password is required for connecting to Bluetooth. Make sure your WiFi is turned on and unoccupied when pairing.

2. The indicator light of the dongle is still on after the car is turned off.

Because the car will not cut off all the power immediately when it is turned off, the light of the dongle will not go out immediately, but it will take a while. Please rest assured that its power consumption is minimal and will not drain the car battery.

3. Can't find the Bluetooth or WiFi of the dongle?

If convenient, you can test it with another Phone. If only a specific Phone cannot find the Bluetooth or WiFi of the dongle, please try to reset the

network and Bluetooth settings of this Phone and then restart the phone once; if the same problem happens on other Phones, the unit may be defective. In this case, please let us know and we will refund you or send you a replacement.

4. Audio input or output issues: calls rejected or forwarded to voicemail/no play sound/microphone not working/music playback interrupted or paused/voice functioning abnormally..

- 1) Please check your phone's Bluetooth to see if it is connected to another device. If so, please ignore other auto-connected Bluetooth devices or turn off the Bluetooth directly.

- 2) Clear the programs running in the background of your phone when using the dongle.

- 3) When on a call, check that your "Audio" output option is CarPlay/Android Auto

Note: Bluetooth plays a pairing role in the work of the dongle. When the pairing is completed, it only needs wifi to keep working, so it doesn't matter to turn off Bluetooth. But when you use it next time, you still need to turn on Bluetooth, so that the dongle can be automatically paired and connected.

5. Persistent disconnection?

- 1) The dongle relies on a WiFi connection to your phone to work. Dropped connections are usually caused by WiFi interference. Do you have other WiFi devices in your car, such as a car camera

with a WiFi function? If so, you may need to ignore other WiFi networks when using the dongle.

- 2) You can also improve this problem by resetting your mobile WLAN network. Also, updating the firmware of your dongle is worth trying.

Reset network settings (this will cause you to re-enter your password when using a network you have previously connected to)

Go to Settings > General > Transfer or Reset iPhone > Reset > Reset Network Settings.

6. Can the adapter be paired with multiple phones?

The dongle can be paired with multiple Phones, but only one device can be connected at a time. If you would like to pair it with a new Phone, please cancel the current connection first.

Please note, by Bluetooth function default, the dongle's system will only auto-connect back to the last used Phone.

7. Unable to automatically reconnect?

- 1) In some cars, we need to select "automatic connection" in the CarPlay settings so that the automatic connection function of the dongle can be used.

2) Check phone settings:

A. Settings > WLAN > Ask to Join Networks: select "Notify";

B. Settings > WLAN > Click the "i" symbol on the far right of "Smart BOX -xxxx" > Turn on "Auto-Join".

3) Other cases:

A. Please make sure that the Bluetooth and WiFi functions of your mobile phone are turned on and the Bluetooth is not occupied when you get in the car;

B. Clear the pairing record, restart the phone and re-pair the dongle.

C. Try to upgrade the firmware.

8. When the phone plays videos, the audio is not synchronized with the video?

Even the original wireless Carplay/Android Auto that comes with the car also has an audio delay when watching the video.

Because video transcoding is more complex than normal audio file transcoding and takes longer to process. This is a normal problem of wireless Carplay/Android Auto, not the adapter's problem.

9. Car screen goes black after pairing?

1) When we pair it for the first time, we need to keep the wifi turned on (no need to manually connect to the dongle's wifi at this time), and then perform Bluetooth pairing. When the Bluetooth pairing is successful, the wifi will automatically become connected to the dongle. You can observe whether your wifi has

automatically changed to the state of connecting the dongle when this page appears.

If not, please unplug the dongle-ignore the "Smart BOX -xxxx" on your Bluetooth list restart your phone once - plug the dongle and repair it again.

2) If it still doesn't work, please try to upgrade the firmware.